

VoIP

COST SAVINGS AND INCREASED FLEXIBILITY

About VoIP

VoIP, or Voice Over Internet Protocol, quite simply allows for the use of the internet for making and receiving telephone calls.

Broadband Solutions has developed our very own professional grade VoIP for businesses network. We terminate calls into local infrastructure, ensuring low latency and high availability. We use the industry standard SIP protocol and our service is compatible with almost any SIP handset/ATA/gateway device available.

Broadband Solutions specialises in helping businesses migrate their business telephone lines to VoIP plans, for increased efficiency and line availability. Whether it is installing a new native VoIP PABX with new SIP handsets, or adapting your existing PABX to use VoIP lines, as the most reliable VoIP service providers we have solutions to suit almost any business.

How do I know if VoIP is the right solution for me?

If you're looking to reduce your phone call costs, reduce your operations, maintenance and labour costs, and employ a solution that is easily scalable, then VoIP is perfect for your business.

Broadband Solutions' VoIP for business telephone line can cater for businesses with anywhere from 2 to 2,000 staff. VoIP offers great flexibility for phone line reconfiguration, and maintaining VoIP systems is relatively cheap and easy to do when compared to traditional fixed line phone services.

Our VoIP phone system can have special call routing features that allow employees to always be in touch and any device that has a broadband connection, including PCs, laptops, tablets and PDAs, are suitable for this highly-flexible phone system.

Requirements

A SIP capable PABX or a SIP/ISDN gateway will be required to allow you to access our VoIP service.



Solution at a glance

- Reduced call rates
- Easily scalable
- Fully integrable with existing fixed line, mobile and other voice and data services
- Fast installation utilising existing infrastructure (where available)
- Completely flexible and scalable as your requirements change
- 99.96% guaranteed uptime with built-in, alternative carrier, redundancy options



Broadband Solutions

ABOUT US

Broadband Solutions is one of Australia's most successful business internet providers, offering innovative, tailored, reliable IP networks for Australian businesses. Founded in 2005, we experienced 85% growth over the last 3 years, and have been profitable for 9 years running. Australian-based and privately owned, Broadband Solutions is operated by an experienced team of industry veterans, with a dedicated business network and truly national coverage.

Our proven, reliable network carries the Internet and telephony traffic for some of Australia's largest companies and schools, as well as more than 85% of Australia's hotels.

Broadband Solutions' SmartPABX™ system has been developed in-house using open source Asterisk technology. The system is capable of operating in the cloud or on-site and we have already rolled out over 1,000 of our PABX systems to the SME and Corporate sectors.

Broadband Solutions' commitment to service excellence and customer support, built on significant investment in infrastructure, means we're the smart way to say hello – with an impressive network uptime of more than 99.95% for the last 8 years running. We take the stress out of managing telephony and internet networks.

For more information about how Broadband Solutions can tailor a solution to suit your business, call 1300 683 000 or visit broadbandsolutions.com.au

Their customer service is very, very good. It's probably the best I've experienced with any network IT vendor.

Kesh Nair, IT Project Architect,
Close the Loop

Broadband Solutions were astute and on time. They were also flexible, which is the most important thing with a new build.

Craig Simpson, Head of Hotel Technology,
Amalgamated Holding Limited

Broadband Solutions really took the stress out of the whole process and allowed us to become more productive, more quickly. Their commitment to customer service is outstanding and we would recommend them with absolutely no reservations to anyone looking for the best value in broadband and telephony.

Aaron Cox, ICT Coordinator
Kingswood Primary School